

Copper Mountain Safety Patrol (MSP) General Information 2019-20

Copper Mountain Safety Patrol is a volunteer opportunity at Copper Mountain working as an adjunct to the Ski Patrol.

- The main focus of the Mountain Safety Patrol Team is to enhance the snow riding experience of the guests at the resort by encouraging responsible skiing and boarding on the slopes. This is accomplished through SPEED:
 - **S**afety—Your first concern should be your safety, then the guests' safety.
 - **P**atrol Assistance—Reporting accidents, keeping the scene safe and comforting injured guests until patrol arrives.
 - **E**ducation—Educating guests about the resort, mountain geography and the Skier Safety Code.
 - **E**nforcement—Encouraging guests to ski safely in Slow Zones and reinforcing safety through education, Safety Class or, as a last resort, restricting passes.
 - **D**elighting the Guest—Going above and beyond Guest's expectations by initiating conversations, providing directions, etc. This is the most important and rewarding aspect of our job!
- MSP personnel are most visible on the trails which are designated for slow skiing and riding. Virtually all MSP activity is on Green and Blue regularly groomed trails. Special attention is provided to trails such as High Point, Lower Loverly, Rhapsody, Main Vein, Skid Road and major intersections.
- When involved in speeder control, MSP members are monitoring the speed of snow riders. Speed is evaluated as that which is appropriate for conditions on the trails (weather conditions, snow conditions, number of snow riders populating the trail, etc.) Many excellent skiers and boarders who are asked to moderate their speed explain that "they are in control". Control is not generally the issue – speed for conditions is the key concern. MSP is trained in education, enforcement and issuing or Red Card citations and pass-pulling.
- We staff the hill with 10-12 MSP volunteers on a regular (low volume) weekday. Saturdays, Sundays, holidays and other busy times require 18-22 volunteers. We also have a Safety Booth which is staffed by two MSP personnel on weekends throughout the season. While you are allowed to choose your days of service, **weekends, holidays and special events** require more staff and you may be asked to assist during these time frames to help keep our flexible scheduling. We also ask that at least 2 of your 14 days be during a weekend or holiday Monday.
- **EXPECTATIONS:** Persons considering this volunteer opportunity must be at least 21 years of age, and must demonstrate an ability to comfortably ski or board any Blue trail or above on the mountain. The MSP position is not about skiing the entire mountain. You will have opportunities to ski and learn the mountain through structured and unstructured training, yet our main focus is to keep the mountain safer by providing visibility and education. Weather permitting; expect to stand for up to 40 minutes at a time three times per day. Other aspects of the day may include assisting with the opening of the Noon Groomer, which involves hiking in ski boots uphill, assisting with directing guests in the event of lift breakdowns and doing trail checks. Persons interested must possess exceptional people skills and be able to interact comfortably with persons of any age group. Volunteers need to work at least 14 days in a season (November through April) to receive benefits such as a season pass, complimentary lift passes and other benefits associated with being a volunteer. A day of work is from 8:40 a.m. to 4 p.m.